

ABSTRACT OF THE DISCLOSURE

A system and method for recording communication data between two communicating users, wherein a switching system is controlled by the recording system via a CTI interface, and instructed to pass digital data directly to the recording system via an S0 interface,
5 provided a connection is established between two of the users to be monitored. Since the communication data is transferred in digital format, it is beneficial to store this data directly on the hard disk of a PC. It is also beneficial if control of the switching equipment is undertaken entirely by the PC for the purposes of call recording.